

Notice Inviting Tender
High Court of Jharkhand, Ranchi

Ref. No. 578/Accts.

Dated: 05.03.2021

The Court invites sealed tenders from Original Equipment Manufacturer (OEM) Authorized Agencies/firms for the Non-Comprehensive AMC (Annual Maintenance Contract) of the entire display systems i.e. **55 (Fifty Five) nos. of LED/LCD Display Systems, along with network switches, network wiring, UPS (600 VA/1 KVA) and other peripheral devices** installed within the premises of the Court for the purpose of displaying current status of cases in the different Court rooms for the period of 01 (One) year or 03 (Three) years separately:-

Sl. No.	Make/Model of the Machine	Types of AMC Required	Period	Number of Machines
1.	55 (Fifty Five) nos. of LED/LCD Display Systems, along with network switches, network wiring, UPS (600 VA/1 KVA) and other peripheral devices.	Non Comprehensive	One Year Or Three Years separately	55

Any further details may be collected from the Establishment of the Court during 10:30 am – 4:30 pm on working days.

Sealed tenders are to be submitted in the office of the undersigned latest by **20.03.2021 till 4:30 P.M.**

Following conditions are required to be fulfilled:-

The terms & conditions of the Non-Comprehensive maintenance are as follows:-

1. The Display Systems are installed within the premises of the Hon'ble Court. As such, there must be provision of at least two onsite engineer on daily basis in the establishment of the Court during office hours. The onsite Engineer will be required to attend all complaints related with the Display Systems in the Court Premises.
2. Replacement/repair of any faulty spares of the Display Boards under Non-Comprehensive AMC must be notified in advance/immediately for which an adequate on site stock of spares is required to be maintained to meet any breakdown.
3. Services will require to be rendered on Sundays and other Holidays, also if needed.
4. Dealer/Distributor/Firm must have Original Equipment Manufacturer (OEM) Authorization Certificate.
5. Service reputation of Dealer/Distributor/Firm in the market will be given priority.
6. Dealer/Distributor/Firm must have its local office.
7. Dealer/Distributor/Firm must visit High Court premises before submitting their quotations to get prior information regarding hardware/software being used for Court Room Display Systems.
8. The Court reserves the right to cancel the entire process at any point of time without assigning any reason.

Sd/-
Registrar (Establishment)
High Court of Jharkhand,
Ranchi.