

High Court of Jharkhand, Ranchi

Date: 24.10.2024

Sealed Quotations are invited from reputed firms for the Comprehensive Annual Maintenance Contract (CAMC) of Computer Hardware & LAN Items (including Server, N/w Switch, Router, Desktop Computer, Modem, I/O Box, Patch cord, Optical fiber cable etc.) installed in the 24 District Courts (including Sub-Divisional Courts) of the State of Jharkhand including High Court of Jharkhand, Ranchi as annexed. The details of Hardware items & LAN equipment installed at various District/Sub-Divisional Courts including High Court of Jharkhand that are to be covered under CAMC are mentioned at **Annexure-I**.

The Sealed quotations shall be submitted in the Office of Central Project Coordinator (CPC Section), Room No. 25, High Court of Jharkhand, Dhurwa, Ranchi-834004 in a sealed cover bearing the Firm's name, address, valid Mobile Number and email address on the cover latest by 5.00 P.M on 16.11.2024. No quotations will be entertained after the due date.

A. GENERAL TERMS & CONDITIONS OF THE CONTRACT:

1. The Contract would be Comprehensive Annual Maintenance Contract i.e. including repairs and replacement of faulty parts pertaining to the items as mentioned at **Annexure-I** onsite without extra payment. The firm shall use only genuine / Original Equipments Manufacturer (OEM) parts.
2. Upkeep and maintenance of the Hardware installed.
3. To provide and maintain the required drivers and additional peripherals and hardware for maintaining the equipments.
4. Support for users and troubleshooting of commercial software packages and removal of virus and re-installation of software, if corrupted.
5. The Contract shall be **initially effective** for a period of **one year** and **may be extended up to three years** on year-to-year basis, in accordance with the requirement of the High Court, provided High Court is satisfied with the services.
6. Interested firms are hereby requested to furnish their proposals / rates through **two bid systems** i.e. **Technical Bid** and **Financial Bid**.
7. The Location-wise list of type and quantity of Hardware items to be covered under CAMC is attached at **Annexure-I**.

8. Few items are presently under warranty and the warranty of such items/assets will end/expire on different dates in upcoming year(s) therefore CAMC will be effective after expiry of the warranty and the proportionate cost pertaining to the CAMC of similar category of items shall be calculated on the formula provided below:

$$\frac{\text{Proportionate CAMC cost of one item}}{\text{cost of one item}} = \frac{\text{(CAMC Rate of the item)}}{365} \times \text{(No. Days to be covered under CAMC)}$$

B. TECHNICAL TERMS AND CONDITIONS:

1. The **technical proposal** should include brief profile of the company/firm, year of establishment, organizational structure, description of methodology and work plan for performing the CAMC work.
2. The firm/company must be a registered firm. The firm should produce the **self-attested photocopies** of documents related to allocation of Registration Number, PAN Number, GSTIN, etc.
3. The firm/company should have a **previous experience in AMC** of such equipments with any of the Government Department/ PSUs/ Organization /Company of maintaining not less than 100 computers or any Hardware items in each year during the **last three preceding years**.
4. The firm /company must have service centre /workshop or **Office/Branch in Jharkhand** (Office Address must be provided).
5. The firm/company should have **average annual business turnover** of minimum **Rs. Two Hundred Lakh or more** in maintenance service only, during **last three years. Copy of the Balance Sheet duly certified by CA** to be enclosed.
6. The firm/company must have expertise and experience in on-site maintenance and repair of computer, printer, server, scanner, n/w switch and other hardware including LAN work/troubleshooting.
7. The replacement of any part of the items under CAMC, whenever required, must be carried out by the vendor with genuine part of same/higher specification.
8. The Technical Bid has to be accompanied by an **Earnest Money Deposit (EMD)** of **Rs. 40,000/-** (Rupees Forty Thousand only) through Demand Draft / Bank Guarantee valid for (03 months) of any Commercial Bank drawn in favour of **Registrar General, High Court of Jharkhand, Ranchi**. EMD received from other unsuccessful bidders will be returned without interest on demand.

Note: - It is mandatory for the bidders that they shall submit the documentary proof against each of the above requirements of Technical Terms and Conditions chronologically in the Technical Bid as per Annexure-II.

The firms meeting the above technical terms and conditions should only apply. Financial Bids of a firm who fails to fulfil the above conditions will not be considered.

C. FINANCIAL TERMS AND CONDITIONS:

1. The **financial Bid** should contain the rate quoted on comprehensive basis inclusive of repairs and replacement of spare parts on site without extra payment.
2. The rates quoted should also cover the maintenance of software installation, pre-emptive action against virus spread, detection / removal of virus.
3. **The rates quoted should be NET (exclusive of all taxes)** and in addition to the net quote, rate per piece of each item separately is to be provided to facilitate the addition or removal of items (if any) to be covered under the contract. **For comparing quotation of different parties, the total price of all items will be considered (Annexure-III)**. Final price inclusive of all charges may be given separately.
4. The **selected firm** shall deposit an amount equivalent to **5% of the total awarded contract value** in the form of **Bank Guarantee valid for 60 days beyond the end of CAMC period** in favour of **Registrar General, High Court of Jharkhand, Ranchi** as performance security. The security deposit will be released after satisfactory completion of the contract.
5. The **financial bid** should contain the all-inclusive rate for the Comprehensive AMC of all the Hardware and LAN items (as mentioned in Annexure-I).

D. SPECIFIC CONDITIONS:

1. The CAMC shall also include damages due to following:
 - i. High Voltage fluctuations.
 - ii. Rat biting
 - iii. Burnt parts
 - iv. Water Ingress
2. The CAMC cost is inclusive of cost of spare parts required for maintenance of all Hardware and LAN items. The spare parts should be of same make as far as

possible. The spare parts should be original and genuineness of these spares has to be ascertained before installation.

3. The firm should maintain the inventory of items.
4. Obsolete parts have to be replaced with parts available in the market of either same or higher specifications.
5. **Arbitration:** In case of any dispute arising between the parties (High Court, Service provider or any constituent being party to the contract directly or indirectly), the sole authority for such disputes will rest with the arbitrator appointed by the High Court.
6. **Jurisdiction:** Failing arbitration in solving the dispute, the courts at Ranchi alone shall have the jurisdiction for resolving the dispute between the aggrieved parties (High Court, Service Provider or any constituent being party to the contract directly or indirectly).

E. The other terms and conditions for awarding the AMC shall be as under:

1. The vendor would engage sufficient number of service engineers so that service can be provided within stipulated time. **One no. of Service Engineer is to be permanently stationed in the High Court of Jharkhand, Dhurwa which may also provide service to nearby locations as and when required.**
2. The firm would provide **escalation matrix for service support** and would also have proper call logging system comprising of Toll-Free Number/ specialized Licensed Software having Call logging and data analyzing facility.
3. If the firm fails to carry out **repairs within 48 hours** to the satisfaction of the user, a **penalty @ 15% per day of the AMC cost of the item** to be repaired will be charged. A call report duly signed by the user should be submitted to the concerned PDJ/Judge-in-Charge/Registrar of the concerned District/Sub-Division Court and one copy be sent to the undersigned at the end of half-year.
4. Immediately on award of contract, **the contractor would give a report taking over all equipment** (giving their configuration in working condition also). It shall be the responsibility of the firm /company to make all the hardware items under AMC work satisfactorily throughout the contract period and also to hand over the aforesaid items to the court in working conditions on the expiry of the contract. In case any damage on the system of the concerned District/Sub-Divisional Court is found,

compensation, which would be determined by the Competent Authority will have to be paid by the firm.

5. It will not be open for the contractor to refuse maintenance of any equipment which on the date of entering in contract is in working condition.
6. No advance payment in any case would be made. However, **Half-yearly payment on pro-rata basis on satisfactorily rendering of service** would be made.
7. The interested firm may submit **two sealed separate envelopes** for “**Technical Bid**” and “**Financial Bid**” inside a sealed cover super scribed “**Quotation for CAMC of Hardware and LAN equipment**” addressed to **Central Project Coordinator (CPC Section), Room No. 25, High Court of Jharkhand, Dhurwa, Ranchi-834004** latest by **5.00 P.M on 16.11.2024**.
8. Late submission of Tenders will not be accepted. Tenders may be submitted by Registered Post, Speed Post, By Hand in person or By Courier. However, any delay on this account shall not be accepted as reason for exception.
9. High Court reserves the right to accept or reject any or all tenders without assigning any reasons.

The bidders are requested to read carefully and understand the terms and conditions of maintenance contract in the foregoing paragraphs before sending their quotations. No violation of the aforesaid terms and conditions shall be permitted once High Court accepts your quotations. The **technical bid will be opened on 18.11.2024 at 11:00 A.M.** in the **presence of authorized representative of the bidders** who choose to remain present in the Office of CPC, High Court of Jharkhand, Ranchi. In case of any doubt, Office of CPC, Room No. 25, High Court of Jharkhand, Dhurwa, Ranchi (Email: cpc-jhr@aij.gov.in) may be consulted.

(Central Project Coordinator)
High Court of Jharkhand

TECHNICAL BID:**Annexure - II**

| S.No. | CONTENTS | DETAILS |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 1. | NAME OF FIRM: | |
| 2. | ADDRESS OF FIRM: | |
| 3. | REGISTRATION NO.: | |
| 4. | NAME OF THE AUTHORIZED SIGNATORY: | |
| 5. | TELEPHONE NUMBER OF THE AUTHORIZED SIGNATORY AND OTHER TELEPHONE NUMBER OF THE FIRM: | |
| 6. | Whether the firm has enclosed EMD. If "YES", then DD/Pay ORDER NO/ BG detail: | Yes/No |
| 7. | Details of the Govt. Department/PSUs/Organizations/ Departments etc. in which the firm has been engaged in AMC activities for Hardware items for the F.Y. 2021-22, 2022-23 & 2023-24. Copies of work orders of these three F.Y. in which they have given AMC of atleast 100 computers/ hardware items in any Govt. Department/ PSUs/ Organization/Departments etc. may be enclosed: | 2021-22 |
| | | 2022-23 |
| | | 2023-24 |
| 8. | Details of the Govt. Department/PSUs/Organizations/ Departments etc. in which the firm has been engaged in maintenance of LAN for the F.Y 2022-23 & 2023-24. Copies of work orders of these two F.Y. in which they have given AMC of LAN in any Govt. Department /PSUs /Organization /Departments etc. may be enclosed: | 2022-23 |
| | | 2023-24 |
| 9. | Whether proof/copies of work order on items at Sr. No. 7 & 8 enclosed: | Yes/No |
| 10. | List of copies of documents enclosed: | |

FINANCIAL BID:**Annexure-III**

| S.No. | CONTENTS | DETAILS |
|--------------|----------------------------------------------------------------------------------------------|----------------|
| 1. | NAME OF FIRM: | |
| 2. | ADDRESS OF FIRM: | |
| 3. | REGISTRATION NO.: | |
| 4. | NAME OF THE AUTHORIZED SIGNATORY: | |
| 5. | TELEPHONE NUMBER OF THE AUTHORIZED SIGNATORY AND OTHER TELEPHONE NUMBER OF THE FIRM.: | |
| 6. | EMAIL IDs OF THE AUTHORIZED SIGNATORY & THE FIRM | |

| S.NO. | ITEMS | NUMBER OF UNITS | UNIT PRICE FOR CAMC | TOTAL PRICE (in Rs.) |
|-------------------------------------|----------------------------------------------|------------------------|----------------------------|-----------------------------|
| 1. | As per items mentioned in Annexure -I | | | |
| GRAND TOTAL PRICE (in Rs.) : | | | | |

| Android Box | | |
|-------------|-----------------------|------|
| S. No. | DISTRICT | Qty. |
| 1 | Bokaro | |
| 2 | Chatra | |
| 3 | Deoghar | 15 |
| 4 | Dhanbad | |
| 5 | Dumka | 8 |
| 6 | E. S. (Jamshedpur) | |
| 7 | Garhwa | |
| 8 | Giridih | 30 |
| 9 | Godda | |
| 10 | Gumla | |
| 11 | Hazaribagh | |
| 12 | Jamtara | 6 |
| 13 | Khunti | 4 |
| 14 | Koderma | |
| 15 | Latehar. | |
| 16 | Lohardaga | |
| 17 | Pakur | 6 |
| 18 | Palamu at Daltonganj | |
| 19 | Ramgarh | 9 |
| 20 | Ranchi | 60 |
| 21 | Sahibganj | 8 |
| 22 | Saraikela Kharsawan | 7 |
| 23 | Simdega | |
| 24 | W. S. (Chaibasa) | 11 |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatsila(Jamshedpur) | |
| 2 | Madhupur(Deoghar) | 3 |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | |

DESKTOP SYSTEMS

| S. No. | DISTRICT | HP Slim Client 6000 Pro | Dell i3 Optiplex 3040 | Dell i5 Optiplex 3040 | Dell i3 Optiplex 3060 | Dell Optiplex 3060 i5 | Dell Optiplex 3050 i3 | Dell Optiplex 3050 i5 | HP Pro 600 G3 A10 | HP Pro One 400 G1 | HP 280 G1 MT | POLYCOM HDX 8000 | Polycom HDX 7000XL |
|--------------|------------------------------|-------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-------------------|-------------------|--------------|------------------|--------------------|
| 1 | High Court of Jharkhand | | | | | | | 20 | | | | | |
| 2 | Bokaro | 24 | 24 | 8 | 21 | 7 | | | | | | | |
| 3 | Chatra | | 18 | 6 | 36 | 12 | | | 1 | | | | |
| 4 | Deoghar | 25 | 27 | 9 | 21 | 7 | | | 1 | | | | |
| 5 | Dhanbad | 53 | 90 | 30 | 66 | 22 | | | 1 | | | | |
| 6 | Dumka | | 21 | 7 | 18 | 6 | | | 1 | | | | |
| 7 | E. S. (Jamshedpur) | | 48 | 16 | 99 | 33 | | | | | | | |
| 8 | Garhwa | | 24 | 8 | 39 | 13 | 2 | 1 | 1 | | | | |
| 9 | Giridih | 8 | 33 | 11 | 24 | 8 | | | | | | | |
| 10 | Godda | 8 | 21 | 7 | 30 | 10 | | | 1 | | | | |
| 11 | Gumla | | 21 | 7 | 18 | 6 | 2 | 1 | 1 | | | | |
| 12 | Hazaribagh | 30 | 42 | 14 | 21 | 7 | | | 1 | | | | |
| 13 | Jamtara | | 18 | 6 | 6 | 2 | 2 | 1 | | 1 | | | |
| 14 | Khunti | | 12 | 4 | 9 | 3 | | | | | | | |
| 15 | Koderma | | 21 | 7 | 15 | 5 | | | | 4 | | | |
| 16 | Latehar. | | 15 | 5 | 24 | 8 | | | 1 | | | | |
| 17 | Lohardaga | | 15 | 5 | 9 | 3 | | | 1 | | | | |
| 18 | Pakur | | 12 | 4 | 21 | 7 | | | | 1 | | | |
| 19 | Palamu at Daltonganj | | 30 | 10 | 24 | 8 | | | | | | | |
| 20 | Ramgarh | | 6 | 2 | 24 | 8 | 2 | 1 | 1 | | 45 | | |
| 21 | Ranchi | | 90 | 30 | 138 | 46 | | | 1 | | | 1 | 2 |
| 22 | Sahibganj | | 12 | 4 | 3 | 1 | 1 | | 1 | | | | |
| 23 | Saraikela Kharsawan | | 18 | 6 | 36 | 12 | | | 1 | | | | |
| 24 | Simdega | 8 | 12 | 4 | 9 | 3 | | | | 1 | | | |
| 25 | W. S. (Chaibasa) | 10 | 24 | 8 | 21 | 7 | | | 1 | | | 1 | |
| S.No. | List of Sub Divisions | | | | | | | | | | | | |
| 1 | Ghatshila(Jamshedpur) | | 12 | 4 | | | | | | | | | |
| 2 | Madhupur(Deoghar) | | 9 | 3 | 6 | 2 | | | 1 | | | | |
| 3 | Rajmahal(Sahebganj) | 5 | 12 | 4 | 3 | 1 | | | | | | | |
| 4 | Tenughat(Bokaro) | | 12 | 4 | 18 | 6 | | | | | | | |

DISPLAY

| S. No. | DISTRICT | Samsung 43" LED Pro | Samsung LED 18.5"/19" TFT | Samsung 32" | Samsung LCD 55" | Samsung LCD 75" | Samsung 40" | LG 40" | Samsung 50" | Panasonic 32" |
|--------------|------------------------------|---------------------|---------------------------|-------------|-----------------|-----------------|-------------|--------|-------------|---------------|
| 1 | Bokaro | | 2 | 1 | | | | | | |
| 2 | Chatra | | 4 | 8 | | | | | | |
| 3 | Deoghar | 1 | 15 | 15 | | | | | | |
| 4 | Dhanbad | | 39 | 39 | | | | | 1 | |
| 5 | Dumka | 1 | 8 | 8 | | | | | | 4 |
| 6 | E. S. (Jamshedpur) | | 22 | 28 | | | | | | |
| 7 | Garhwa | 1 | 14 | 14 | | | | | | |
| 8 | Giridih | 1 | 15 | 15 | | | | | | |
| 9 | Godda | 1 | 9 | 9 | | | | | | |
| 10 | Gumla | | 12 | 12 | | | | | | |
| 11 | Hazaribagh | 1 | 15 | 16 | | | | | | |
| 12 | Jamtara | | 6 | 6 | | | 1 | | | |
| 13 | Khunti | | 4 | 4 | | | | | | |
| 14 | Koderma | | 8 | 8 | | | | | | 2 |
| 15 | Latehar. | 1 | 7 | 7 | | | | | | |
| 16 | Lohardaga | | 7 | 7 | | | | | | |
| 17 | Pakur | | 6 | 6 | | | 1 | | | |
| 18 | Palamu at Daltonganj | | | | | | | | | |
| 19 | Ramgarh | 1 | 9 | 9 | | | | | | |
| 20 | Ranchi | 1 | 60 | 60 | 2 | 1 | | 2 | 1 | |
| 21 | Sahibganj | | 8 | 8 | | | 1 | | | |
| 22 | Saraikela Kharsawan | 1 | 7 | 7 | | | | | | |
| 23 | Simdega | | 4 | 4 | | | | | | |
| 24 | W. S. (Chaibasa) | 1 | 11 | 11 | | | | | | |
| | | | | | | | | | | |
| S.No. | List of Sub Divisions | | | | | | | | | |
| 1 | Ghatshila(Jamshedpur) | | | | | | | | | |
| 2 | Madhupur(Deoghar) | 1 | 3 | 3 | | | | | | |
| 3 | Rajmahal(Sahebganj) | | 4 | 4 | | | | | | |
| 4 | Tenughat(Bokaro) | | 6 | 6 | | | | | | |

| I/O Box | | |
|--------------|------------------------------|---------------------------------|
| S. No. | DISTRICT | DIGI Link/ D-Link/ Schneider |
| 1 | Bokaro | |
| 2 | Chatra | |
| 3 | Deoghar | 136 |
| 4 | Dhanbad | 266 |
| 5 | Dumka | 150 |
| 6 | E. S. (Jamshedpur) | |
| 7 | Garhwa | 112 |
| 8 | Giridih | 290 |
| 9 | Godda | 150 |
| 10 | Gumla | |
| 11 | Hazaribagh | 360 |
| 12 | Jamtara | 172 |
| 13 | Khunti | |
| 14 | Koderma | |
| 15 | Latehar. | 175 |
| 16 | Lohardaga | |
| 17 | Pakur | 185 |
| 18 | Palamu at Daltonganj | 325 |
| 19 | Ramgarh | 234 |
| 20 | Ranchi | 900 |
| 21 | Sahibganj | 241 |
| 22 | Saraikela Kharsawan | 187 |
| 23 | Simdega | 115 |
| 24 | W. S. (Chaibasa) | 130 |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatshila(Jamshedpur) | |
| 2 | Madhupur(Deoghar) | 72 |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | |
| 5 | Nagar Untari (Garhwa) | 80 |

| KIOSK | | | | |
|--------------|------------------------------|----------------------------------|-----------------------------------|------------------------------------|
| S. No. | DISTRICT | DELL AEI 3515 KIOSK WITH DISPLAY | DELL AEI 3215 DISPLAY 21.5' TOUCH | Dell Optilex 3050 with display UPS |
| 1 | Bokaro | | | |
| 2 | Chatra | | 1 | |
| 3 | Deoghar | 1 | | |
| 4 | Dhanbad | 1 | | |
| 5 | Dumka | | 1 | |
| 6 | E. S. (Jamshedpur) | | | |
| 7 | Garhwa | | 1 | |
| 8 | Giridih | | 1 | |
| 9 | Godda | | 1 | |
| 10 | Gumla | | 1 | |
| 11 | Hazaribagh | | 1 | |
| 12 | Jamtara | 1 | | |
| 13 | Khunti | | 1 | |
| 14 | Koderma | 1 | | |
| 15 | Latehar. | 1 | | |
| 16 | Lohardaga | | | |
| 17 | Pakur | | 1 | |
| 18 | Palamu at Daltonganj | 1 | | |
| 19 | Ramgarh | | 1 | |
| 20 | Ranchi | | 1 | |
| 21 | Sahibganj | | 1 | |
| 22 | Saraikela Kharsawan | | | 1 |
| 23 | Simdega | | | |
| 24 | W. S. (Chaibasa) | | | 1 |
| | | | | |
| S.No. | List of Sub Divisions | | | |
| 1 | Ghatshila(Jamshedpur) | | | |
| 2 | Madhupur(Deoghar) | 1 | | |
| 3 | Rajmahal(Sahebganj) | 1 | | |
| 4 | Tenughat(Bokaro) | | | |

| MEDIA CONVERTER | | |
|-----------------|------------------------------|-----------------|
| S. No. | DISTRICT | Media Converter |
| 1 | Bokaro | 1 |
| 2 | Chatra | |
| 3 | Deoghar | 1 |
| 4 | Dhanbad | |
| 5 | Dumka | 1 |
| 6 | E. S. (Jamshedpur) | |
| 7 | Garhwa | 2 |
| 8 | Giridih | |
| 9 | Godda | 1 |
| 10 | Gumla | |
| 11 | Hazaribagh | 1 |
| 12 | Jamtara | 2 |
| 13 | Khunti | |
| 14 | Koderma | |
| 15 | Latehar. | |
| 16 | Lohardaga | |
| 17 | Pakur | |
| 18 | Palamu at Daltonganj | |
| 19 | Ramgarh | 1 |
| 20 | Ranchi | |
| 21 | Sahibganj | 1 |
| 22 | Saraikela Kharsawan | |
| 23 | Simdega | |
| 24 | W. S. (Chaibasa) | 1 |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatshila(Jamshedpur) | |
| 2 | Madhupur(Deoghar) | 1 |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | |

| MONITOR | | | | | |
|--------------|------------------------------|--------------------------------------|-------------------|------------------|-----------------------------------------------|
| S. No. | DISTRICT | Dell E-1916 HV Monitor with Splitter | HP LE1711 Monitor | HP 21.5" Monitor | Dell E Series E2016H 19.5 Wide Screen Monitor |
| 1 | Bokaro | 2 | | | |
| 2 | Chatra | 8 | | | 24 |
| 3 | Deochar | 15 | | | |
| 4 | Dhanbad | | | | |
| 5 | Dumka | 9 | | | |
| 6 | E. S. (Jamshedpur) | | | | |
| 7 | Garhwa | | | | |
| 8 | Giridih | 15 | | | |
| 9 | Godda | 9 | | | |
| 10 | Gumla | 12 | | | |
| 11 | Hazaribagh | 18 | 30 | | |
| 12 | Jamtara | | | | 6 |
| 13 | Khunti | 4 | | | |
| 14 | Koderma | 8 | | 14 | |
| 15 | Latehar. | 7 | | | |
| 16 | Lohardaga | | | | |
| 17 | Pakur | 6 | | | |
| 18 | Palamu at Daltonganj | | | | |
| 19 | Ramgarh | 9 | | | |
| 20 | Ranchi | 60 | | | |
| 21 | Sahibganj | 8 | | | |
| 22 | Saraikela Kharsawan | 7 | | | 72 |
| 23 | Simdega | | | | |
| 24 | W. S. (Chaibasa) | 11 | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| S.No. | List of Sub Divisions | | | | |
| 1 | Ghatshila(Jamshedpur) | | | | |
| 2 | Madhupur(Deochar) | 6 | | | |
| 3 | Rajmahal(Sahebganj) | | | | |
| 4 | Tenughat(Bokaro) | | | | 6 |

| PHOTOCOPIER MACHINE | | |
|---------------------|------------------------------|------------------------|
| S. No. | DISTRICT | KONICA MINOLTA 554e MF |
| 1 | High Court of Jharkhand | 1 |
| 2 | Bokaro | |
| 3 | Chatra | |
| 4 | Deoghar | |
| 5 | Dhanbad | |
| 6 | Dumka | |
| 7 | E. S. (Jamshedpur) | |
| 8 | Garhwa | |
| 9 | Giridih | |
| 10 | Godda | |
| 11 | Gumla | |
| 12 | Hazaribagh | |
| 13 | Jamtara | |
| 14 | Khunti | |
| 15 | Koderma | |
| 16 | Latehar. | |
| 17 | Lohardaga | |
| 18 | Pakur | |
| 19 | Palamu at Daltonganj | |
| 20 | Ramgarh | 1 |
| 21 | Ranchi | |
| 22 | Sahibganj | |
| 23 | Saraikela Kharsawan | |
| 24 | Simdega | |
| 25 | W. S. (Chaibasa) | |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatshila(Jamshedpur) | |
| 2 | Madhupur(Deoghar) | |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | |

PRINTER

| S. No. | DISTRICT | HP LASER P1007 | HP Laser P1008 | HP Laser Pro 1566 | HP Laser M104a | HP Laser Pro M202n/dw | HP Laser Pro M203 dw | HP Laser Pro M227 fdw | Canon MF 246dn image class |
|--------------|------------------------------|----------------|----------------|-------------------|----------------|-----------------------|----------------------|-----------------------|----------------------------|
| 1 | Bokaro | | 24 | | | | 12 | 12 | |
| 2 | Chatra | | | 22 | | 11 | 12 | 8 | |
| 3 | Deoghar | | 25 | | | 19 | 11 | 15 | |
| 4 | Dhanbad | | 53 | | | | 39 | 39 | |
| 5 | Dumka | | | 20 | | 14 | 8 | 8 | |
| 6 | E. S. (Jamshedpur) | | | 40 | | | 32 | 32 | |
| 7 | Garhwa | | | 16 | | | 14 | 14 | |
| 8 | Giridih | | 33 | | | 14 | 15 | 15 | |
| 9 | Godda | | | 10 | | 14 | 9 | 9 | |
| 10 | Gumla | | | 19 | | | 12 | 12 | 1 |
| 11 | Hazaribagh | | 28 | | | | 18 | 18 | |
| 12 | Jamtara | | | 13 | | | 4 | 4 | 1 |
| 13 | Khunti | | | | | 6 | 4 | 4 | |
| 14 | Koderma | 1 | 13 | | | 24 | 8 | 8 | |
| 15 | Latehar. | | | 5 | 10 | | 7 | 7 | |
| 16 | Lohardaga | | | 11 | | 9 | 7 | 7 | |
| 17 | Pakur | | | 13 | | | 6 | 6 | |
| 18 | Palamu at Daltonganj | | | 23 | | 12 | 19 | 19 | |
| 19 | Ramgarh | | | | | 58 | 9 | 9 | 1 |
| 20 | Ranchi | | | 44 | 40 | | 60 | 60 | |
| 21 | Sahibganj | | | 12 | | 11 | 8 | 8 | 1 |
| 22 | Saraikela Kharsawan | | | 11 | | | 8 | 6 | |
| 23 | Simdega | | | 8 | | 6 | 4 | 4 | 1 |
| 24 | W. S. (Chaibasa) | | | 22 | | | 11 | 10 | |
| S.No. | List of Sub Divisions | | | | | | | | |
| 1 | Ghatshila(Jamshedpur) | | | | | | | | |
| 2 | Madhupur(Deoghar) | | | | | 6 | 3 | 3 | |
| 3 | Rajmahal(Sahebganj) | | | 5 | | 2 | 2 | 4 | |
| 4 | Tenughat(Bokaro) | | | | | | 5 | 5 | |

| SCANNER | | | | |
|--------------|------------------------------|-----------------|--------------|-----------------|
| S. No. | DISTRICT | HP Scanjet 8270 | EPSON DS1630 | HP Scanjet 5590 |
| 1 | Bokaro | | | |
| 2 | Chatra | | | |
| 3 | Deoghar | 1 | | |
| 4 | Dhanbad | | | |
| 5 | Dumka | | | |
| 6 | E. S. (Jamshedpur) | | | |
| 7 | Garhwa | | | |
| 8 | Giridih | 1 | | |
| 9 | Godda | | 1 | |
| 10 | Gumla | | | |
| 11 | Hazaribagh | 1 | | |
| 12 | Jamtara | | | |
| 13 | Khunti | | | |
| 14 | Koderma | | | |
| 15 | Latehar. | | | |
| 16 | Lohardaga | | | |
| 17 | Pakur | 1 | | |
| 18 | Palamu at Daltonganj | | | |
| 19 | Ramgarh | | | 1 |
| 20 | Ranchi | 1 | | |
| 21 | Sahibganj | | | |
| 22 | Saraikela Kharsawan | | | |
| 23 | Simdega | | | |
| 24 | W. S. (Chaibasa) | | | |
| | | | | |
| S.No. | List of Sub Divisions | | | |
| 1 | Ghatshila(Jamshedpur) | | | |
| 2 | Madhupur(Deoghar) | | | |
| 3 | Rajmahal(Sahebganj) | | | |
| 4 | Tenughat(Bokaro) | | | |

SPEAKER

| SPEAKER | | Jabra PHS002W |
|--------------|------------------------------|------------------|
| S. No. | DISTRICT | |
| 1 | Bokaro | |
| 2 | Chatra | |
| 3 | Deochar | |
| 4 | Dhanbad | |
| 5 | Dumka | |
| 6 | E. S. (Jamshedpur) | |
| 7 | Garhwa | |
| 8 | Giridih | |
| 9 | Godda | |
| 10 | Gumla | |
| 11 | Hazaribagh | |
| 12 | Jamtara | 1 |
| 13 | Khunti | |
| 14 | Koderma | |
| 15 | Latehar. | |
| 16 | Lohardaga | |
| 17 | Pakur | 1 |
| 18 | Palamu at Daltonganj | |
| 19 | Ramgarh | |
| 20 | Ranchi | |
| 21 | Sahibganj | |
| 22 | Saraikela Kharsawan | |
| 23 | Simdega | |
| 24 | W. S. (Chaibasa) | |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatshila(Jamshedpur) | |
| 2 | Madhupur(Deochar) | |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | |

| SFP TRANCEIVER | | |
|----------------|------------------------------|---------|
| S. No. | DISTRICT | 10G SFP |
| 1 | Bokaro | |
| 2 | Chatra | |
| 3 | Deoghar | |
| 4 | Dhanbad | |
| 5 | Dumka | |
| 6 | E. S. (Jamshedpur) | |
| 7 | Garhwa | |
| 8 | Giridih | 4 |
| 9 | Godda | |
| 10 | Gumla | |
| 11 | Hazaribagh | 2 |
| 12 | Jamtara | 6 |
| 13 | Khunti | |
| 14 | Koderma | 14 |
| 15 | Latehar. | |
| 16 | Lohardaga | |
| 17 | Pakur | |
| 18 | Palamu at Daltonganj | |
| 19 | Ramgarh | 11 |
| 20 | Ranchi | 10 |
| 21 | Sahibganj | 8 |
| 22 | Saraikela Kharsawan | |
| 23 | Simdega | |
| 24 | W. S. (Chaibasa) | |
| | | |
| S.No. | List of Sub Divisions | |
| 1 | Ghatshila(Jamshedpur) | |
| 2 | Madhupur(Deoghar) | 2 |
| 3 | Rajmahal(Sahebganj) | |
| 4 | Tenughat(Bokaro) | 8 |

TECHNICAL BID:**Annexure - II**

| S.No. | CONTENTS | DETAILS |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 1. | NAME OF FIRM: | |
| 2. | ADDRESS OF FIRM: | |
| 3. | REGISTRATION NO.: | |
| 4. | NAME OF THE AUTHORIZED SIGNATORY: | |
| 5. | TELEPHONE NUMBER OF THE AUTHORIZED SIGNATORY AND OTHER TELEPHONE NUMBER OF THE FIRM: | |
| 6. | Whether the firm has enclosed EMD. If "YES", then DD/Pay ORDER NO/ BG detail: | Yes/No |
| 7. | Details of the Govt. Department/PSUs/Organizations/ Departments etc. in which the firm has been engaged in AMC activities for Hardware items for the F.Y. 2021-22, 2022-23 & 2023-24. Copies of work orders of these three F.Y. in which they have given AMC of atleast 100 computers/ hardware items in any Govt. Department/ PSUs/ Organization/Departments etc. may be enclosed: | 2021-22 |
| | | 2022-23 |
| | | 2023-24 |
| 8. | Details of the Govt. Department/PSUs/Organizations/ Departments etc. in which the firm has been engaged in maintenance of LAN for the F.Y 2022-23 & 2023-24. Copies of work orders of these two F.Y. in which they have given AMC of LAN in any Govt. Department /PSUs /Organization /Departments etc. may be enclosed: | 2022-23 |
| | | 2023-24 |
| 9. | Whether proof/copies of work order on items at Sr. No. 7 & 8 enclosed: | Yes/No |
| 10. | List of copies of documents enclosed: | |

FINANCIAL BID:**Annexure-III**

| S.No. | CONTENTS | DETAILS |
|--------------|----------------------------------------------------------------------------------------------|----------------|
| 1. | NAME OF FIRM: | |
| 2. | ADDRESS OF FIRM: | |
| 3. | REGISTRATION NO.: | |
| 4. | NAME OF THE AUTHORIZED SIGNATORY: | |
| 5. | TELEPHONE NUMBER OF THE AUTHORIZED SIGNATORY AND OTHER TELEPHONE NUMBER OF THE FIRM.: | |
| 6. | EMAIL IDs OF THE AUTHORIZED SIGNATORY & THE FIRM | |

| S.NO. | ITEMS | NUMBER OF UNITS | UNIT PRICE FOR CAMC | TOTAL PRICE (in Rs.) |
|-------------------------------------|----------------------------------------------|------------------------|----------------------------|-----------------------------|
| 1. | As per items mentioned in Annexure -I | | | |
| GRAND TOTAL PRICE (in Rs.) : | | | | |