

From,
Sanjeev Kumar Das,
Central Project Coordinator (I/c),
E-Committee,
High Court of Jharkhand, Ranchi.

Mobile No.9431707255
Tel – 0651-2480011
Fax - 0651-2481116
e-mail: cpc-jhr@nic.in
Letter No.JHC/CPC/320/2017
Dated 21.09.2017

To,
The Principal District & Sessions Judges of (Giridih,Palamau at Daltoganj,
Dhanbad, Hazaribagh, Bokaro, Bokaro(Chaas), Chaibasa, Deoghar, Dumka, Gumla,
East Singhbhum Jamshedpur, Jamshedpur (Ghatshila), Godda, Garhwa, Chatra,
Seraikella-Kharsawan) and The Judicial Commissioner, Ranchi

Sub: Regarding Lodging of complain for VC System-Polycom Camera through AGC networks Ltd. with Panasonic Display unit .

Sir,

With reference to the subject noted above, I am to inform that complain with following details of VC system (SNo, Model No. Make, etc.) can be lodged to the persons concerned whose details of contact are mentioned below.

Further, it may be informed that VC Systems–Polycom VC System Set and Panasonic Display Unit were installed in 17 locations including both District Court and Jails in the year 2015 and since the VC system is under warranty period ,complain can be lodged in which rat biting, damage due to thundering and lightning etc. are not covered under warranty.

ITEMS	Contact Details	Mobile	Email
VC Set - Polycom CAMERA through AGC networks Ltd.	Ashu Richhariya	9654285360	Ashu.Richhariya @AGCNETWORKS.COM, Raj.Kumar @AGCNETWORKS.COM, Pankaj.Sharma@ AGCNETWORKS.COM
Panasonic TV	Mr.Bhaskar Kumar Sinha	08409034339	Bhaskar.429914@randstad.co.in

It is therefore, requested of your goodself to give necessary direction to the concerned to circulate the aforesaid information and ensure proper working of the said VC systems.

This is for your kind information and needful.

Yours faithfully,

Sanjeev
21/9/17
(Sanjeev Kumar Das)
Central Project Coordinator (I/c)

Subject: REG === Conplan for Polycom VC system Through AGC of 17-Locations-Jail+Court Only == Fwd: JHARKHAND STATUS SHEET

From: BAJRANG LAL <bl.agrawal@nic.in>

Date: Tuesday 19 September 2017 05:14 PM

To: jharkhandprisons@gmail.com, eprisonsranchi@gmail.com, deepakvidyarthi@gmail.com, cpc-jhr@nic.in

CC: DIO Bokaro <jhrbok@nic.in>, DIO CHATRA <jhrcha@nic.in>, DIO Dhanbad <jhrdha@nic.in>, DIO Dumka <jhrdum@nic.in>, DIO Garhwa <jhrgar@nic.in>, DIO Giridih <jhrgir@nic.in>, DIO Godda <jhrgod@nic.in>, DIO Gumla <jhrgum@nic.in>, DIO Hazaribag <jhrhaz@nic.in>, DIO LATEHAR <jhrlat@nic.in>, DIO Jamshedpur <jhress@nic.in>, DIO West Singhbhum <jhrwss@nic.in>, DIO Saraikela <jhrsar@nic.in>, DIO Palamu <jhrpal@nic.in>, DIO Ranchi <jhrran@nic.in>, DIO Deoghar <jhrdeo@nic.in>, soumitra.g@nic.in, sio-jhr@nic.in, sukant@nic.in, loukesh.kumar@nic.in, Ashu.Richhariya@AGCNETWORKS.COM, Raj Kumar <Raj.Kumar@AGCNETWORKS.COM>, Pankaj Sharma <Pankaj.Sharma@AGCNETWORKS.COM>

Sir,

Requested to send details of VC system(SNo., Model No. Make Etc) of Lohardaga with type of problems to details given below with a copy to us.

It is also requested to complain on the following details with problems and of VC system(SNo., Model No. Make Etc) details of 17-Locations as mentioned in the mails that installed in Year -2015 of Polycom Camera through AGC with Panasonic Display unit, Details are ---

Items	Contact Details	Mobile	Email
VC set- Polycom CAMERA through AGC Networks Ltd	Ashu Richhariya	9654285360	Ashu.Richhariya@AGCNETWORKS.COM, Raj.Kumar@AGCNETWORKS.COM, Pankaj.Sharma@AGCNETWORKS.COM
Panasonic TV	Mr. Bhaskar Kumar Sinha	08409034339	bhaskar.429914@randstad.co.in

This is for you kind information and necessary action further
With regards

----- Original Message -----

From: "BAJRANG LAL" <bl.agrawal@nic.in>

Date: Sep 1, 2015 2:50:13 PM

Subject: Fwd: JHARKHAND STATUS SHEET

To: jharkhandprisons@gmail.com, eprisonsranchi@gmail.com, deepakvidyarthi@gmail.com, cpc-jhr@nic.in

Cc: DIO Bokaro <jhrbok@nic.in>, DIO CHATRA <jhrcha@nic.in>, DIO Dhanbad <jhrdha@nic.in>, DIO Dumka <jhrdum@nic.in>, DIO Garhwa <jhrgar@nic.in>, DIO Giridih <jhrgir@nic.in>, DIO Godda <jhrgod@nic.in>, DIO Gumla <jhrgum@nic.in>, DIO Hazaribag <jhrhaz@nic.in>, DIO LATEHAR <jhrlat@nic.in>, DIO Jamshedpur <jhress@nic.in>, DIO West Singhbhum <jhrwss@nic.in>, DIO Saraikela <jhrsar@nic.in>, DIO Palamu <jhrpal@nic.in>, DIO Ranchi <jhrran@nic.in>, DIO Deoghar <jhrdeo@nic.in>, soumitra.g@nic.in, sio-jhr@nic.in, sukant@nic.in, loukesh.kumar@nic.in, Sharun.Seth@AGCNETWORKS.COM, er.prateeksharma09@gmail.com, devendra.sharma@polycom.com

Dear Sir,

Please see the attached excel sheet as sent by AGC in the trailing emails which shows list of VC Court Jails Completion at various locations.

Therefore requested all of you to cross check and please reply me up to 04/09/2015 with the status.

This is also bring to your kind information that all VC Systems at jails and courts that in case of any problem please lodge the complain or send the email as given below for any type complains they should be lodge themselves and take a complain number for necessary action further.

SNO	Items	Contact Details	Mobile	Email
1	VC set- Polycom CAMERA through AGC Networks Ltd	Mr. Prateek Sharma		er.prateeksharma09@gmail.com
		Mr. Shivam Verma	0882606044	shivamverma23@gmail.com
		Mr. Sharun.Seth	08860616631	Sharun.Seth@AGCNETWORKS.COM
2	Panasonic TV	Mr. Bhaskar Kumar Sinha	08409034339	bhaskar.429914@randstad.co.in

It is also Suggested to the user department that they should be taken proper care during operation of VC systems such as **make proper earthing, safe wiring from rat biting, not operated during lighting, thundering etc – these are some safe side activities during operation of VC systems because all of these not covered under warranty.**

With Regards

B L Agrawal

Manager, NICSI,

2nd Floor, Engineering Hostel
No.- 2,

Dhurwa, Ranchi - 834004

Jharkhand.

09472727872 (M)

B L Agrawal, SM, NICSI,
2nd Floor, Engineering Hostel No.- 2,
Dhurwa, Ranchi - 834004 Jharkhand
Mob- 09472727872 (M)

—ForwardedMessage.eml—

Subject: JHARKHAND STATUS SHEET
From: Sharun Seth <Sharun.Seth@AGCNETWORKS.COM>
Date: Monday 31 August 2015 07:33 PM
To: "sio-jhr@nic.in" <sio-jhr@nic.in>, "bl.agrawal@nic.in" <bl.agrawal@nic.in>
CC: Vikas Sharma <V.Sharma@AGCNETWORKS.COM>, Sanjoy Ganguly <Sanjoy.Ganguly@AGCNETWORKS.COM>, Yogeshwar Singh Yadav <Yogeshwar.Yadav@AGCNETWORKS.COM>

Dear Sir

Pls find enclosed tracker sheet for Jail & court .We are working on closing the same by 3 sept 2015

CC:Vikas & sanjoy any issues in terms of site /Installation Pls get in touch with Mr Bajrang & highlight the same

SHARUN SETH | SALES MANAGER (GOVERNMENT)
AGC Networks Limited | An Essar Enterprise
5th Floor, Enkay Tower, Plot No. A, A1 , A2,
Varijya Kunj, Udyog Vihar PH-V , NH-8, Gurgaon 122016
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— Attachments: —

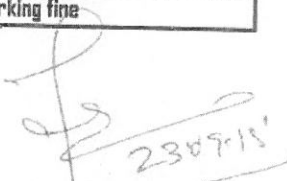
vc-problem-loh-gum_on_19SEP2017.pdf	140 KB
ForwardedMessage.eml	30.9 KB
Installation of VC System at JHARKHAND-1.xlsx	12.7 KB

Annexure - 'A'

Status Report for VC system and Display Unit installation received by
email(eprisonsranchi@gmail.com) on 09.09.2015 at 1:19 PM

Date : 09.09.2015

Sl.no.	Jail/Court Name	Panasonic Display Unit	Polycon VC system set
01	Dumaka Jail	Working fine	Working fine
	Dumaka Civil Court	Working fine	Working fine
02	Girihdih jail	Working fine	Working fine
	Girihdih Civil Court	Working fine	Working fine
03	Godda Jail	Working fine	Working fine
	Godda Civil Court	Working fine	Working fine
04	Jamshedpur Jail	Working fine	Working fine
	Jamshedpur Court	Working fine	Working fine
05	Ranchi Hotwar Jail	Working fine	Working fine
	Ranchi Court	Working fine	Working fine
06	Deoghar Jail	Working fine	Working fine
	Deoghar Civil Court	Working fine	Working fine
07	Gumla Jail	Working fine	Working fine
	Gumla Court	Working fine	Working fine
08	Bokaro Chaas Jail	Working Fine	Working fine
	Bokaro Civil Court	Working fine	Working fine
09	Chatra Jail	Installation had been done and working fine but on 12 August 2015 the display unit is not working due to panel problem. Operator has lodged the complain.	Installation had been done and working fine but on 12 August 2015 the display unit is not working due to panel problem. Operator has lodged the complain.
	Chatra Court	Working Fine	Working fine
10	Chaibasa Jail	Working fine	Working fine
	Chaibasa Court	Working fine	Working fine
11	Palamu/Daltanganj Jail	Working fine	Working fine
	Palamu/Daltanganj Court	Working fine	Working fine
12	Garhwa Jail	Working fine	Working fine
	Garhwa Court	Working fine	Working fine
13	Seraikela Jail	Working Fine	Working fine
	Seraikela Court	Working fine	Working fine
14	Hazaribagh Jail	Working Fine	Working Fine
	Hazaribagh Court	Working Fine	Working fine
15	Chaas Jail	Working fine	Working fine
	Chaas jail	Working fine	Working fine
16	Dhanbad Jail	Working fine	Working fine
	Dhanbad Court	Working fine	Working fine
17	Ghatsila Jail	Working fine	Working fine
	Ghatsila Court	Working fine	Working fine


 230915
 MANAGER
 NICSI, Ranchi
 (Jharkhand)